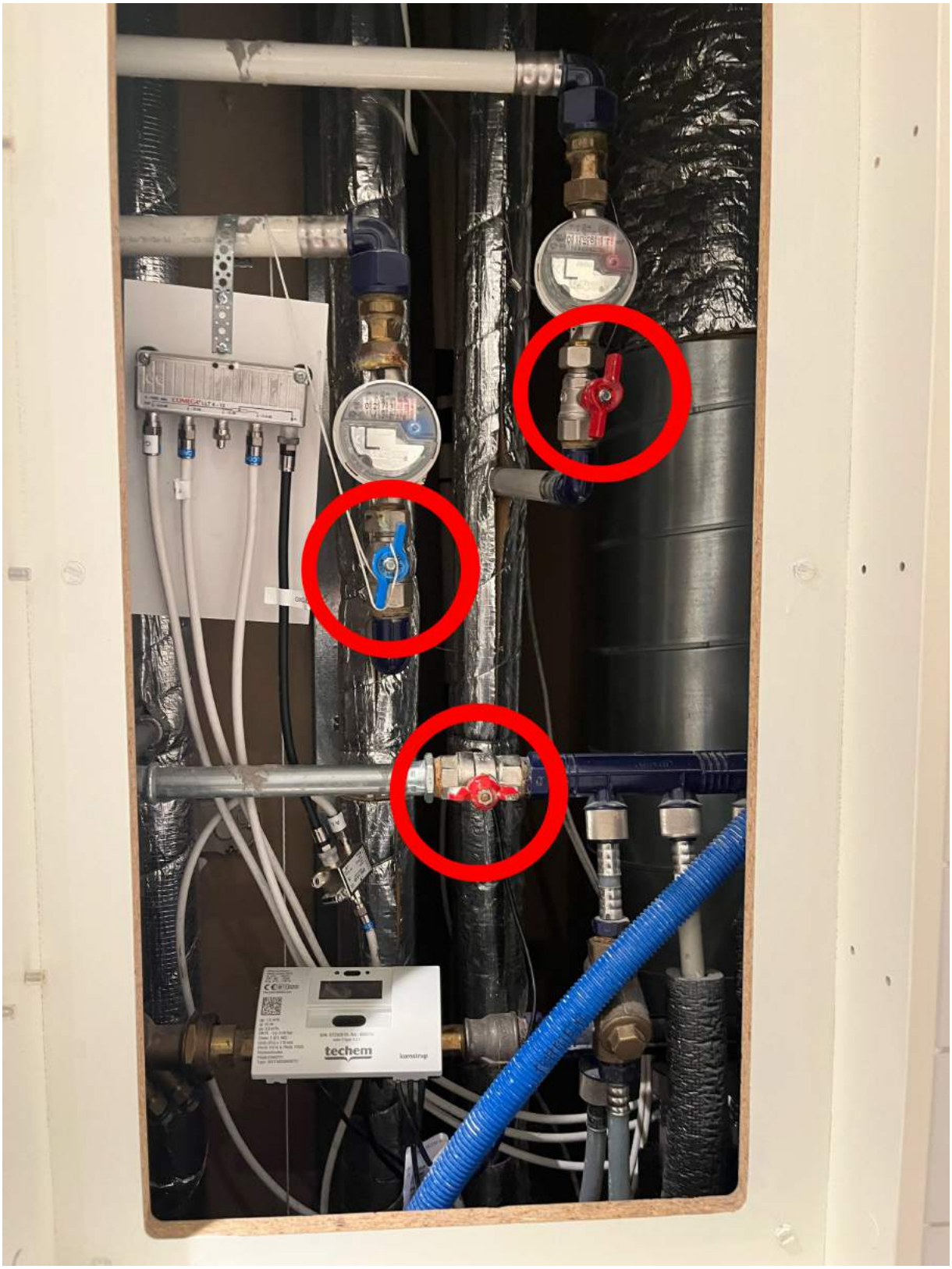
General guidance and contact info can be found:

https://frederikskaj.dk/praktiske-oplysninger/ ("Vand" sections)
https://frederikskaj.dk/noed-numre/ (Water damage- Vandskade, Emergency numbers- nødnumre)

The installation shaft is typically in the bathroom and looks like this:

It may differ, depending on the apartment.
Inside, you'll find the water pipes, measuring system, and fiber internet wiring.

#1 - Check for leaks and "massage" the handles
(Turn them on and off, multiple times):



#2 - Check the humidity alarm

It should be tied to a string, so you can pull it up.

A drip of water alone should cause the alarm to start beeping.

The battery is a 9v E-block battery. We highly suggest using a Lithium battery, so it lasts several years. An alkaline battery may need to replaced yearly.

Here are a couple links where they can be purchased:

https://www.elextra.dk/en-gb/p/lithium-e-blok-batteri-9v-1200mah/H25051

https://www.proshop.dk/Batteri/Energizer-9V-Lithium/2416012

Remember to place the humidity alarm fully at the bottom of your shaft when you are done.